



Certificate of Express Mailing

"Express Mail" Mailing Label Number: EJ745192707US

Date of Deposit: 08/31/1999

Ref: Case Docket No.: P3253

First Named Inventor: Alec Miloslavsky

Serial Number: 08/948,530

Filing Date: 10/09/1997

Title of Case: Apparatus and Methods Enhancing Call Routing To And Within Call-Centers

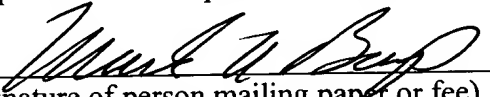
I hereby certify that the attached papers are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. 1.10 on the date indicated above and addressed to the Commissioner of Patents and Trademarks, Washington D.C. 20231

1. Request to file a Continued Prosecution Patent Application.
2. Duplicate request to file a Continued Prosecution Patent Application.
3. Preliminary Amendment.
4. Check for fees in the amount of 870.00.
5. Certificate of express mailing.
6. Postcard listing contents.
7. Petition for extension of time to respond for 1 Month.

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SEP - 8 1999
TC 2700 MAIL ROOM

Mark A. Boys

(Typed or printed name of person mailing paper or fee)


(Signature of person mailing paper or fee)